

CASE STUDY 09

Client Background

A broadcast satellite service which transmits digital satellite television and audio to households in the United States, the Caribbean, and parts of Latin America. They serve more than 18million customers.

Project Objectives

The client provides television and audio services to subscribers through satellite transmissions. Services include the equivalent of many local television stations, broadcast television networks, subscription television services, satellite radio services, and private video services.

The application ensures two things:

1. Software enhancement of different packages of TV channels with their respective hardware equipment in our application
2. And provide a better software quality on these products before distributing it in the market.

The software is enhanced and different application releases are done for the client to match the compatibility of the whole system.

Project solution

Upgrading the existing system to launch the new release of the application to fill the gaps of the existing system and match the needs of the future.

Benefit to the client

We help client with all the Software Quality Assurance services like:

- 1)Test planning
- 2)Test cases creation and execution(testing).
- 3)Coordination with different team mates for better quality.
- 4)Defects tracking and reporting.
- 5)Trouble shooting and Offhour support.
- 6)Enhancement of Software Test Cycle Process.